

**UPS Air Cargo
Service Failure Claim Form**



Press F1 on any field for help

Adjustment Amount (specify currency): _____

Date filed:		Claim Payable To:	
UPS Air Cargo Master Air Waybill No:		Company Name	
Ship Date:		Address	
Customer Reference No.:	Customer Account No.:	City/Town & State & Country	Zip / Postal Code

Shipper
Address
City/Town & State & Country Zip / Postal Code

Description of Claim:
_____ _____ _____ _____ _____ _____

NOTE: Claim should be supported by following documents. Failure to include sufficient documentation may be grounds for denial of your claim and may delay conclusion of the claim. UPS reserves the right to request any additional documents not listed below.

- Priority Confirmation Letter (*Excluding Europe & Asia*)
- Master Air Waybill referenced above
- Other documents to support claim:**

Remarks:
_____ _____

The statements contained in this claim form are hereby certified as true and correct.

Claimant's Company Name:	Tel No.:
Claimant's Contact Name (print):	E-Mail:
Claimant's Signature:	Date: Fax No:

**Mail Claim to: UPS Supply Chain Solutions, UPS SCS Cargo Claims, 9/F, 100 Texaco Road, Tsuen Wan, N.T., Hong Kong
Phone: 852-2942 5174, Fax: 852-2942 5770, Email: UPSAPACclaims@UPS.com**